AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions of claims in the application:

Listing of Claims:

1. (Currently amended) A computer implemented system that facilitates message content management, comprising:

a component that receives message content;

a two-way communication channel in which a user is selectively active with at least one other participant; and

an organization component that determines an active ~~a pending or nonpending~~ status of the message content according to a currently active communication channel with the participant associated with the message content and that dynamically partitions and ~~makes~~ graphically arranging ~~available~~ the content in response to having an active status~~, into more than one cluster as part of at least the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content~~.

2. (Currently amended) The computer implemented system of claim **[[**1**]]** 39, wherein the clusters of content are hierarchically displayed in the following order: (1) unaccessed, (2) unaccessed and pending, (3) pending, and (4) accessed.

3. (Previously Presented) The computer implemented system of claim 1, the content comprising text messages.

4. (Previously Presented) The computer implemented system of claim 1, the content comprising media.

5. (Previously Presented) The computer implemented system of claim 1, the content comprising computer-based applications.

6. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a priority characteristic of the received message content, the content within a cluster is organized based at least in part on priority.

7. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a characteristic of the received message content and references a user preference associated with the characteristic, the content within a cluster is organized based at least in part on user preference.

8. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a utility characteristic of the received message content, the content within a cluster is organized based at least in part on utility.

9. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a cost characteristic of the received message content, the content within a cluster is organized based at least in part on cost.

10. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines an author characteristic of the received message content, the content within a cluster is organized based at least in part on at least one author of the content.

11. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a genre characteristic of the received message content, the content within a cluster is organized based at least in part on genre.

12. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a time criticality characteristic of the received message content, the content within a cluster is organized based at least in part on time criticality.

13. (Previously Presented) The computer implemented The system of claim 1, wherein the organization component further determines an age characteristic of the received message content, the content within a cluster is organized based at least in part on age.

14. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a context characteristic of the received message content, the content within a cluster is organized based at least in part on context.

15. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a plurality of characteristic of the received message content, references a user preference associated with each of the plurality of characteristics, the clusters employ one or more visual indicators to differentiate among at least two types of user preferences.

16. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a size characteristic of the received message content, the content within a cluster is organized based at least in part on size.

17. (Previously Presented) The computer implemented system of claim 1, wherein the organization component further determines a rendering device characteristic of the received message content, the content within a cluster is organized based at least in part on a rendering device of the sender.

18. (canceled) The computer implemented system of claim 1, the content within a cluster is organized based at least in part on a user state.

19. (canceled) The computer implemented system of claim 1, the content is dynamically organized.

20. (Previously Presented) The computer implemented system of claim 1, further comprising a cluster filtering component operatively connected between the receiving component and the organization component comprising one or more filters that directs content to at least one of the four clusters based at least in part upon user preferences.

21. (Currently amended) The computer implemented system of claim [[19]] 20, the cluster filtering component is trained using at least one of explicit user input or implicit user behavior.

22. (Previously Presented) The computer implemented system of claim 1, at one of the four clusters comprises at least one sub-filter that facilitates organizing content within any one of the clusters.

23. (Previously Presented) A computer implemented method that facilitates message content management comprising:

receiving message content;

detecting a real-time communication with a participant;

determining ~~a pending or nonpending~~ an active characteristic of the received message content in response to associating the participant with the message content; and

dynamically organizing and displaying message content determined to be active ~~into more than one cluster as part of at least one of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content~~.

24. (Currently amended) The computer implemented method of claim [[23]] 40, the clusters of content are hierarchically displayed in the following order: (1) unaccessed, (2) unaccessed and pending, (3) pending, and (4) accessed.

25. (Previously Presented) The computer implemented method of claim 23, further comprising employing one or more filters to organize at least a portion of the content as part of at least one of the clusters.

26. (Previously Presented) The computer implemented method of claim 23, the content comprises text messages.

27. (Previously Presented) The computer implemented method of claim 23, the content comprises computer-based applications.

28. (Previously Presented) The computer implemented method of claim 23, further comprising determining characteristics of and ordering the content within any one cluster based at least in part upon one of the following: priority, user preference, utility, cost, author, genre, time sensitivity, age, size, or user state.

29. (Previously Presented) The computer implemented method of claim 23, further comprising adding more than one visual indicators to at least one cluster to facilitate content viewing and management.

30. (Previously Presented) The method of claim 22, further comprising making content and/or a copy thereof available for arrangement into more than one cluster.

31. (Canceled) A data packet adapted to be transmitted between two or more computer processes facilitating providing suggestions to an online user, the data packet comprising: information associated with receiving content and a determination regarding a pending or nonpending status of the message content, and organizing content for visual display as part of at least two of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.

32. (Currently amended) A computer-readable storage medium having stored thereon the following computer executable components: a component that receives content; a component that detects a real-time communication with a participant; a component that determines an active characteristic of the received message content in response to associating the participant with the message content; and an organization component that dynamically partitions and ~~makes available~~ graphically arranges the content in response to having an active status ~~thereof into~~

~~more than one cluster as part of at least the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content~~.

33. (Currently amended) A computer implemented system that facilitates message content management comprising:

means for receiving message content;

means for detecting active two-way communication with a participant;

means for determining ~~a pending or nonpending~~ an active characteristic of the received message content as being associated with the participant; and

means for dynamically organizing and graphically displaying content determined to be active ~~into more than one cluster as part of at least one of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content~~.

34. (Currently amended) The computer implemented system of claim **[[**33**]]** 41, wherein the means for organizing and graphically displaying content further comprises a means for displaying the clusters of content as a hierarchy in the following order: (1) unaccessed, (2) unaccessed and pending, (3) pending, and (4) accessed.

35. (New) The computer implemented system of claim 1, the communication channel comprising a video conference.

36. (New) The computer implemented system of claim 1, the communication channel comprising an online chat.

37. (New) The computer implemented system of claim 1, the communication channel comprising a telephone call.

38. (New) The computer implemented system of claim 1, the communication channel comprising an instant messaging session.

39. (New) The computer implemented system of claim 1, wherein graphically arranging the media content further comprises graphically depicting the message content in at least one cluster selected from a group comprising of unaccessed, unaccessed and pending, pending, and accessed.

40. (New) The method of claim 23, further comprising organizing and displaying message content into at least one of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.

41. (New) The method of claim 33, further comprising means for organizing and graphically displaying content into at least one cluster of the following clusters: (1) unaccessed content, (2) unaccessed and pending content, (3) pending content, and (4) accessed content.